

# MARCH 2020

ARAMA Monthly e-News Bulletin

Greetings!

Covid 19 also known as CoronaVirus continues to dominate the headlines. There is a plethora of information on this topic with updates that flow almost everyday making it difficult to keep up with developments. Last month's ARAMA e-News Bulletin contained detail about the outbreak and some important sources of information relevant to you and your business. We recommend you review these contact points and go straight to the source should you need to know more. Back copies of the ARAMA e-News Bulletin can be found on our website [www.arama.com.au](http://www.arama.com.au)

In this month's ARAMA e-News Bulletin we have provided a number of relevant updates and more information including the latest press release from the [Chief Medical Officer](#). While this is addressed specifically to tourist accommodation providers there is useful information for all accommodation providers contained within the various links.

While the full economic impact of travel bans and other restrictions has not yet manifested itself for many of our tourism accommodation providers there is an increasing social impact unfolding which we predicted in last month's ARAMA e-News Bulletin and which is permeating our society, our business and our home life. With business comes risk and while you should go direct to the appropriate Government agencies regularly for real time information ultimately it is up to you to assess how these risks affect you, your business and your family. There are a number of measures which many are adopting to mitigate the risks, some of which are practical, commendable and implementable now and some of which are an overreaction.

You should not be waiting on ARAMA to tell you what to do in relation to Covid 19 (and I'm sure you are not) however ARAMA does want you to know that as Covid 19 is a social disease you should take appropriate and measured precautions to mitigate the associated risks many of which will be unique to your circumstances. These measures will vary depending on your individual circumstances. Be careful not to overthink this and inadvertently discriminate against your fellow human beings.

For ARAMA it is business as usual and we remain at your service during these stressful times. Please do not hesitate to call me directly on 0417 197 687 if you are witnessing developments, have great ideas to share or just want a phone cuddle. While we can't deliver you any more information or advice than is already out there we can remind each other that we are all in this together and we will get through it together.

Be kind to each other !

***Trevor Rawnsley, CEO***

### Member Spotlight - Santorini on Mudjimba

Julie & John at Santorini on Mudjimba sent in a fabulous initiative earlier this week.

"We have decided to provide our guests with a little additional reassurance by means of a hygiene pack in each of our units along with some important information regarding the coronavirus. (which is downloadable from the internet). Thought I would share, in case you want to pass on to other Managers" ...[read more](#)

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### Covid 19 and Insurance

While Australia has been relatively protected from the spread of Coronavirus (COVID 2019) many businesses have been disrupted due to travel, import and or export restrictions...[read more](#)

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### Covid-19 Latest Update

Tourism Australia has provided its latest update and provided a Q&A fact sheet...[read more](#)

[Click here](#) to read that fact sheet

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## **Don't forget your substitute licensee before you go away**

If you will be away from your business for a time, it's important to remember to appoint a substitute to run it on your behalf. The penalties for not appointing a substitute correctly can range from a warning all the way through to a \$26,690 fine...[read more](#)

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## **Latest News from the Residential Tenancies Authority**

Check out these new web services and view the latest podcast from Queensland's Residential Tenancies Authority – Bond Increases, Bond Lodgement, Data Matching...[read more](#)

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## **Changes to the Hospitality Industry General Award**

Details of the New Annualised Wage Arrangements in Modern Awards scheduled to commence from 1 March have now been released. These changes only impact employees who are paid an annual salary package as opposed to a weekly wage or an hourly rate. While this package of information relates to NSW workers the Hospitality Industry Award is a Federal Award and therefore impacts workers in all States...[read more](#)

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## **Extreme Weather Events Cause Chaos**

With the recent extreme weather we have had over the storm season it is important to remember to check your insurance to ensure you are accurately covered in the event of damages occurring to your business...[read more](#)

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## **Mediation an Alternative to Adjudication**

'It is not that we have a short space of time, but that we waste much of it.' That applies as much to strata disputes as it does to anything else...[read more](#)

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## **Queensland Government Immediate Industry Recovery Package**

ARAMA welcomes the announcement by the Premier, Hon Annastacia Palaszczuk, of further industry support measures in response to the ongoing CoronaVirus crisis affecting Queensland's tourism destinations...[read more](#)

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## **Sunshine Coast Landlord Found Guilty of Unlawful Entry**

The latest news from Queensland's Residential Tenancies Authority (RTA) outlines the punishment delivered for unlawful entry plus news about free webinars are more...[read more](#)

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## **Commissioners Office News & Views**

Latest from the Commissioner for Queensland's Body Corporate and Community Management covers, news about dispute resolution, keys and water efficiency...[read more](#)

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## **Queensland Tourism Recovery Package Announced**

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## **Now's the time to love NSW - \$10 million tourism recovery package to rebuild NSW**

See the visual elements associated with the NSW Tourism Campaign to rebuild after the fires plus read the press release from the NSW Tourism Minister...[read more](#)

PLUS check out the 'Now's the time to love NSW' brochure...[here](#) & the hashtag information...[here](#)

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## **New Residential Tenancy Laws in NSW**

Changes to NSW renting laws which improve tenants' renting experience while ensuring that landlords can effectively manage their properties start on 23 March 2020...[read more](#)

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## **NSW Property Law Reform Commences March 23rd**

Changes to Corporations Licenses, Changes to Compulsory Professional Development (CPD) plus information relating to Transition Arrangements all covered here...[read more](#)

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## **New Qualification Requirements for NSW License Holders**

Information for Current and prospective students and registered training organisations relating to those who are currently undertaking licensing training in NSW...[read more](#)

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## **Massive changes in NSW property laws commence 23 March**

If you haven't heard already, there are major changes to NSW Licensing Laws and Tenancy Laws effective from 23rd March...[\*read more\*](#)

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## **Transitioning to a Class 1 Agent in NSW**

The NSW real estate and property law reforms introduce new rules of conduct which will apply to agents and assistant agents.

Find an explanation here...[\*read more\*](#)

Along with a copy of the lesson plan here...[\*read more\*](#)

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## **New Supervision of Licensees in NSW**

The new Supervision Guidelines set out specific actions that principal licensees and licensees in charge must take to ensure the proper supervision of their business...[\*read more\*](#)

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## **Smoke Alarm Requirements set to change in NSW**

Details regarding changes to smoke alarm requirements and new tenancy laws start 23 March 2020...[\*read more\*](#)

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## **Changes to Victorian Property Laws**

Victorian renters are now able to keep pets...with approval. Vendors and agents cannot knowingly conceal material facts plus new restrictions on rent-to-buy...[read more](#)

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## **Griffith is undertaking research for the BCCM Commissioners Office**

To participate in the survey, follow this link...[read more](#)

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## **Management Rights - Apartment Upgrade Funding**

Accommodation Finance Australia have a funding solution specifically for apartments that are available for short term letting. The finance product enables lot owners to upgrade their property without having to part with their hard earned capital...[read more](#)

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## **80 Twenty - The Most Engaging Hotel Conference of 2020**

Our CEO Trevor Rawnsley joins fellow pannelists Bernie Hogan (QHA), Daniel Gschwind (QTIC), & Dean Long (AA) as the 'Voices of the Industry' talks about discussing the key challenges facing the industry...[read more](#)