



Australian Resident Accommodation Managers Association

February 2020

ARAMA Monthly E-News Bulletin

Happy New Year, Merry Christmas, Happy Lunar New Year and Happy Birthday in case we missed that too !

As over half of our members are directly involved in the management of tourism accommodation properties and the other half are indirectly impacted by Tourism it is only fitting that the Tourism/Hospitality Industry which is Australia`s second largest export earner and Australia`s largest employer is being relied upon to lead Australia`s economic recovery which has become necessary after this fabulous country of ours has been greatly impacted by a succession of natural disasters.

The Tourism Industry will eventually lead the national economic recovery as it has successfully done in the past however it is also the Industry which has been impacted the most. I commenced writing this message to our valued members to make you all aware of the magnificent efforts that our industry along with the Federal and various State Governments have undertaken in response to the bushfire crisis. In recent months we have experienced drought, bushfires, floods and in recent days an outbreak of CoronaVirus which has a potentially greater impact than the SARS epidemic and an economic hit to tourism to rival the pilots strike back in the late `80`s.

In this months e-News bulletin you will find many articles relating to the efforts being led by Tourism Australia and various State Tourism Authorities in relation to bushfire recovery. Almost as soon as these recovery efforts were announced it was met with news of the CoronaVirus which is a story that is continuing to develop. Not wishing to add to the media commentary we just wanted to bring you the highlighted information about these matters as quickly as possible. We will keep our members informed of any important up-dates without unnecessarily cluttering your in-box however the links which are provided in the below articles will help you to directly connect with current developments in real time in a more efficient way. You should go directly to the various Government web link to get to the source of real time information.

In addition to the economic impact that these matters are having on our economy and your business there is also the social impact which is already unfolding and which could continue to develop. After all, Management Rights is a people business and people will look to you to provide guidance and leadership in times like these. Our upcoming series of training and education roadshows which commence next week will now feature a nightly update for members and an opportunity to discuss the impacts to you and your business, your tenants, guests and workers.

While you cannot afford to miss these events you must conduct your own risk analysis of the impacts that these matters will have on you, your business, your staff and your family.

Like you, we are trying to make sense of the mountains of information which is evolving on an almost hourly basis. We hope that this information assists you and we ask that you call me directly on 0417 197 687 if you think that ARAMA can help you in some way.

Take care and be kind to each other

Trevor Rawnsley

CEO

Latest Coronavirus Update - Issued Friday 31st Jan 2020

[Click here](#) to read the latest update from the Department of Health

CoronaVirus comments from the Australian China Business Council (Qld) ... [Read more](#)

A special update on our crisis response from Tourism & Events QLD [read more....](#)

Messages designed for related industries and agencies from the Australian Government

Information for cruise staff... [read more](#) Information for travellers arriving in Australia from China... [read more](#) Information sheet for Airline staff... [read more](#) Information sheet for Border Staff... [read more](#)

NSW Tourism response to the CoronaVirus outbreak [read more....](#)

[Click here](#) to see NSW tourism FAQ's sheet

Holiday Here This Year – Toolkit

In case you missed it - here is the Tourism Australia supported response for the tourism industry [read more...](#)

NSW Bushfire Crisis – Help is here to get business back on their feet

As rebuild and recovery efforts continue in bushfire-affected regions, the government, business and tourism communities must continue to work hand in hand across NSW to support those impacted. Members of the public and their consumer dollars will also play a critical role in a NSW reopened for business. If you are in a bushfire-affected region and would like more information about assistance and support available to you [read more.....](#)

Victorian Tourism`s response to the bushfire disaster

The 2020 Visitor Economy Forum will be the first opportunity for our industry to come together since the bushfire disaster [Read more](#)

How to Protect, Defend and Grow Your Letting Pool

Our latest ARAMA “Tricks of the Trade” webinar dealing with the important topic of defending, protecting and growing your letting pool is now available on-line exclusively for ARAMA Members. Make sure you log in and go to the resources section on our website or click on this direct link <https://www.youtube.com/watch?v=SXeU-E8yDNY>

Scam E-Mail Alert

It what seems to be an increasingly common occurrence, Consumer Affairs Victoria has sent another warning about e-mail scammers [read more...](#)

Importance of Purchasing Tailored Insurance Products

Hear from the industry Expert on Management Rights Insurance, on why it is important to be covered by an industry specialist [read more...](#)

Release of ACCC's northern Australia insurance inquiry second interim report

The ACCC has released the second interim report for the northern Australia insurance inquiry. The report and media release are now available on their website at www.accc.gov.au/insurance

Free webinar - Bond Increases and Improvements to RTA Web Services

Find the latest news from Queensland's Residential Tenancies Authority (RTA)[read more](#)

An update on RTA bond refund services from the CEO of the RTA [Read more](#)

QLD's Tenancy Law Reform Submission

ARAMA's response to the Regulatory Impact Statement in relation to Tenancy Reforms is now available on our website or [here](#)

WA's new Strata Laws to take effect soon

Strata reform update December 2019 - WA's new strata regulations are now with Parliament [read more...](#)



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