



November 2019

CEO Message

Lots and lots of news here this month in fact too much news to fit it all in here so we have been sending you lots and lots of e-mails lately. Sorry !

We celebrated our AGM last month and welcomed a record attendance to our leadership forum which followed on from our AGM. During the AGM we announced our 4th ARAMA Board of Directors:- We say congratulations and welcome to :- Eric Van Meurs - Chair, Josephine Mathews, John Mahoney, Geoff Shortland, Bobo Qi, Simon Lill, Col Myers and Jeff Beere.

Our leadership forum was given an illustrative briefing of our social media and marketing efforts, a show and tell of our new website and a soft launch of our redesigned print media. You will notice these refreshed images coming through over the next few weeks. We also formed sub committees to improve our 2020 training and events and our TOP Awards process for 2020. More on these later.

Perhaps the biggest news which eclipses all else is the anticipation (at time of writing) of our fabulous Membership Services Officer, Kelley Rigby's first baby. There is no truth to the rumour that the baby will be named ARAMA Rigby (ARAMA is trade mark protected anyway) Kelley will be taking Parental Leave probably by the time you read this. Kelley has handed the MSO role over to the very capable and skilful Jessy Meredith. Jessy will be monitoring Kelley's e-mail and phones while she is away and also has her own e-mail address:- jessy@arama.com.au. While we officially welcome Jessy to the ARAMA family we also wish Kelley and baby ARAMA all the best for a delightful and blessed future.

P.S. Its a boy!

Have fun :-)

Property Agent Convicted For Rental Bond Offence

An unscrupulous agent who was described as showing utter contempt for the courts was ordered to pay over \$7,000 in fines and court costs in relation to a \$500 rental bond. [Read more...](#)

Just in case you missed it... ARAMA members can now access Realestate.com and Domain for FREE

Free Access to Realestate.com and Domain for rentals. Access to TICA, Realworks and a whole lot more. [Read more..](#)

John Mahoney Awarded Service Provider of the Year

At this year's ARAMA TOP Awards, John Mahoney was presented with the award for Service Provider of the Year. Discover some of the reasons why; learn how to avoid disputes; and then stop reading this article; why? [Read more...](#)

Have Your Say on Embedded Networks

Options to give residential customers of embedded networks access to free complaint and dispute resolution services provided by the Energy and Water Ombudsman Queensland (EWOQ) are currently under review. If you would like to make submissions directly you can do so by following the instructions on the attached. If you would like your views considered with ARAMA's submission please send it to reach us by close of play on 15 January 2020. [Read more...](#)

Have Your Say on Queensland's Tow Truck Scheme

Parking and the possible impact of towing in schemes is one of the pressure points of community title living. ARAMA has always maintained that Resident Managers may choose to become involved in the towing of vehicles a) by mutual agreement, b) as long as they are remunerated fairly for the additional service, and c) providing it is legal to do so. Have your say on the new parking and towing rules. Send your feedback to ARAMA by COB 8/11 or follow the instructions to make your own direct submission. [Read more...](#)

Queenslanders welcome benefits of tourism

Tourism and Events Queensland (TEQ) has released results from its Social indicators 2019 study, see these results and dates for free tourism training. [Read more...](#)

Latest TEQ Tourism Calendar Out Now!

Grab your copy of the 2020 Queensland tourism calendar which has just been released plus find out about a stack of market briefings and free training coming up soon. [Read more...](#)

What the New Queensland Legislation Means for Resident Managers



Smoke Alarm Solutions®
PROTECTING AUSTRALIANS

The overhaul of Queensland's smoke alarm legislation comes into effect on 1 January 2022 and will impact every one of the state's estimated 550,000 rental properties. Onsite Managers who do not comply could face serious consequences, including hefty.

[Read](#)

[more...](#)

Prevent Water Damage With Proper Sealing



A common problem in Queensland is water seepage in concrete walls. Fine cracks and pin-sized holes create space for water to collect and seep inside walls. [Read More...](#)

Run-Off

Cover



Recently we have received a large amount of requests for further information on Run-Off Cover, what is it and why is it needed by Management Rights operators, to allay confusion we thought it would be prudent to list the details of this cover for all ARAMA members. [Read more...](#)

Five-star managers deserve five-star systems



MYBOS Building Management System has the most comprehensive feature set, best-in-class ease of use and the most personal, hands-on support. [Read more...](#)

Kelley's

Korner

“Time out is not time off”.

I recently heard this quote and it has really resonated with me in regards to the industry we work so tirelessly in. [Read more...](#)

Upcoming Events

Registration open 13/11/19 Port Douglas	Registration open 14/11/19 Cairns	Registration open 19/11/19 Brisbane
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Training and Education Roadshow	Training and Education Roadshow	Training and Education Roadshow
Registration opening soon 26/11/19 W webinar How to defend protect and increase your letting pool	Registration open 28/11/19 Brisbane Management Rights Industry Training Program	Registrations opening soon 5/12/2019 Gold Coast Gold Coast Social Luncheon The Collective Palm Beach

For the full calendar of Events, go to the [ARAMA Events Tab](#) on the ARAMA Website!

How to register for an ARAMA event

Having trouble registering for an ARAMA Event?

If you are having some trouble registering for events, you should read this! It may help you navigate the ARAMA Website. [Read More...](#)

ARAMA Membership

NOT AN ARAMA MEMBER YET?

JOIN NOW!

ARAMA Sponsorship and Advertising Opportunities

Want to advertise in the ARAMA e-News Bulletin, sponsor one of our events or become an exhibitor? Talk to our Membership Services Officer Kelley Rigby on 1300

ARAMA Q or kelley@arama.com.au



National Office

PO Box 4953, GCMC Bundall, Queensland 9726

Office: 1300 ARAMA Q

national@arama.com.au | www.arama.com.au

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